









Our Mission

Ensuring that residents of San Diego County can access healthcare services and support.



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LETTER FROM OUR CEO

As a free medical clinic, this year it was more important than ever that we remain open and in tune with the ever-changing needs of our patients and community. In 2020, the worldwide pandemic brought so many challenges to our everyday lives. In 2021, these challenges brought new opportunities for us to adapt. Our more than 100 dedicated volunteers rose to the task of continuing to care for the uninsured in San Diego County.

While our focus has always been access to quality care, it was imperative that we did not compromise our patients' or staff's safety. At the very beginning of COVID 19, we looked for ways to continue safe patient care. Through a generous grant opportunity from the National Association of Free and Charitable Clinics and CVS Cares, we were able to improve our technology and offer telehealth visits. Our doors never closed, and we continued to provide critical primary care as well as phone and telehealth visits, including video and phone visits where appropriate. We also responded to those newly unemployed residents who had no alternative for medical care.

2021 brought change, challenges, and opportunities to be sure, but what I believe to be of greatest note is the response that the Volunteers in Medicine Board, staff, and volunteers demonstrated as we moved together in this uncharted territory. The response from our medical community and their generosity enabled us to continue caring for our patients through these trying times. We were able to offer COVID 19 vaccination clinics for our patients and the community through our partnership with Champions for Health. Grossmont Healthcare District provided at home COVID tests for our patients, staff and community. The California Association of Free and Charitable Clinics gave us a grant to improve our facility, marketing, and specialty testing for patients.

Despite the shifting economy and challenges from COVID 19, Volunteers in Medicine continued our mission of ensuring that residents of San Diego County can access healthcare services and support. Thank you for the financial support that allows us to grow and improve our quality of care. Each of you has made a difference in the lives of our patients.

Sincerely,

Jaureen Jartin

Chief Executive Officer Volunteers in Medicine San Diego



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A MESSAGE FROM OUR PRESIDENT

2021 has been a year of rewarding progress and serious difficulties for our free clinic. In April, the Clinic suffered serious water damage caused by a leaking water heater. Subsequent negotiations with our insurance company and insurance adjusters were painfully complicated and time consuming. Our CEO represented the Clinic in a seemingly endless chain of telephone conversations, form submittals, and contractors' estimates of cost for damage repair. In the end, the Clinic emerged whole, but the process took six months. During this period Clinic operations were drastically disrupted, and many compromises had to be made due to an extended loss of floorspace. We functioned with only one exam room for a period of time. Maureen, our CEO, deserves a gold medal for holding things together for half a year of unimaginable chaos. Our Ice Cream Social, a fundraiser hosted by Chapel of the Valley United Methodist Church, was held in September. It is a great event, enjoyed by children and adults. The petting zoo was a big hit.

Our search for a possible upgrade to our Clinic location included a visit to Good Shepherd Ministry Center in El Cajon. Good Shepherd provides a variety of community support services, and has space available which could possibly be utilized for Clinic purposes. We can visualize working with them in some capacity in the coming year. Jim Seaton, a longtime Trustee, had to resign from the Clinic Board of Trustees due to urgent family health matters. His calm but insightful presence will be missed. As we approached the end of the calendar year, I was preparing to pass on my position as President of the Board of Trustees after several years of very rewarding work with talented, pleasant staff and dedicated Board members. I am more than pleased with the part that our Clinic plays in promoting health matters in our community of the uninsured.

Sincerely,

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President of the Board of Trustees Volunteers in Medicine San Diego



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Thank you to Our Donors in 2021!

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2021 By the Numbers







\$ Value of
Volunteer
Hours:
\$138,361



Number of Clinics Held: 273



New Patients: 43



Total Volunteer Hours: 3,118



Total Patients Cared For: 2,341

Our Providers

PRIMARY CARE Steven Golbus, MD, Medical Director Sandra Jassmann, MD David Polster, MD Tryna Ramos, MD

ACUPUNCTURE Lu Fan, DAC

CHIROPRACTIC Ken Greenberg, DC

DERMATOLOGY Brooke Resh Sateesh, MD DIABETES PROGRAM Carolle Jean-Murat, MD

PHARMACY Eduardo Fricovsky, PharmD

> PSYCHIATRIST Eric Drimmer, MD

PSYCHOLOGIST Rosemary McHugh, PsyD

CLINIC TEAM Abishek Chizhen, Volunteer Coordinator



Financial Information

OPERATING REVENUE

TOTAL REVENUE & SUPPORT	\$441,864
Misc	\$28,113
IContributions and Grants	\$157,063
Government Grants	\$118,327
In-Kind Labor	\$138,361

EXPENSES

TOTAL EXPENSES	\$337,641
Management & General	\$7,201
Clinic Service & Programs	\$330,440





CONNECT WITH US



www.vim-sandiego.org

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